



31 Corrine Place Key Largo, FL 33037

PHONE (305) 451-1993 FAX (305) 451-3710 TOLL FREE 866-860-SWIM (7946)

Website: www.dolphinsplus.com email address: info@dolphinsplus.com

Congratulations!

Your reservation information to participate in our Dolphin Swim Program is in the attached e-mail.

In order to make your experience more enjoyable:

- **Please plan to wear a comfortable swimsuit and bring a towel. We have changing rooms and showers available for your convenience.**
- **Please plan to arrive 15-20 minutes prior to scheduled time for check-in.**
- **Due to a strict feeding schedule late arrivals will not be allowed to participate.**
- **A good understanding of spoken English is required.**

We've also enclosed a brochure (below) outlining our program. In the meantime, if you have any questions before you arrive, please don't hesitate to contact our staff at 305-451-1993 or 866-860-7946.

Sincerely,
THE DOLPHINS PLUS TEAM

DIRECTIONS TO DOLPHINS PLUS:

When coming down into Key Largo from the North (Miami and above), it is best to travel on the FLORIDA TURNPIKE (toll road) all the way to Florida City. There the turnpike ends and becomes U.S.1. For anyone coming from the West Coast of Florida, it is best to take INTERSTATE 75 (Alligator Alley) across to the Florida Turnpike, then take the Turnpike south to Florida City. Be alert for Turnpike signs to HOMESTEAD or FLORIDA CITY or KEY WEST. *****DO NOT TAKE THE TURNPIKE INTO MIAMI***** Once you are on US1, travel south approximately 20 miles to Key Largo. Watch the MILE MARKER signs on the side of the road.

ENTERING KEY LARGO FROM THE NORTH: As you pass Mile Marker 100(MM100), you will see the Holiday Inn on the left. Start slowing down and within a block you will come to an intersection with traffic lights. At this light, make a left turn (onto Atlantic Blvd). Go one short block and turn right (onto Homestead Ave) Go one block to the stop sign and turn left on Ocean Bay Drive. We are about 1/2 mile ahead on the right, immediately before the small bridge.

ENTERING KEY LARGO FROM THE SOUTH: Drive north on US 1 to MM99 1/2 you will see a yellow flashing light OVER the highway. At these flashing lights, make a right hand turn on East Drive. Go one long block to the stop sign and make your first right hand turn onto Ocean Bay Dr. We are about 1/4 mile ahead on the right, immediately before the small bridge.

Photo CD's Available:

For 1 or 2 swimmers, minimum 20 photos: \$ 79.95
Each additional person up to 6 \$ 10.00 Additional copies of your PCD are \$15.95 each

All CD's include a bonus file of photos of our dolphins and sea lion, plus the indicated number of photos of your swim. Additional copies of your CD are \$15.95 each. Limited availability so please make sure to reserve in advance.

DOLPHINS PLUS, INC. POLICIES

TICKET POLICY:

All programs are by appointment only. All tickets must be purchased in full at the time the reservation is made. Once full payment is made, a confirmation and program information will be mailed, e-mailed or faxed to you. If your reservations are last minute, you will be given directions to our facility and the ticket will be held for you at the check-in point. ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

CANCELLATIONS:

Your ticket payment is refundable, except for a \$10.00 service charge, providing cancellation is made NO LESS THAN 7 DAYS prior to the swim date. If a reservation is canceled within 7 days, but more than 24 hours prior to the swim date, you will be refunded at a 50% rate. No refunds will be given for any cancellations made less than 24 hours prior to swim, or for those who do not show up (NO-SHOWS) for a scheduled swim.

RESCHEDULING:

There is no penalty for rescheduling a swim to an earlier date or time if space is available. Switching to a later date or time less than 48 hours prior to swim will result in a rescheduling fee of \$10 per swimmer.

DELAYED ARRIVAL:

Should you encounter any transportation or travel delays in arriving at Dolphins Plus for your scheduled program, please call and let us know about your situation. It **MAY** be possible to reschedule you to a later day or time and allow you to avoid being a NO-SHOW.

PROGRAM CHANGES:

Dolphins Plus, Inc. reserves the right to make changes to programs or even cancel sessions for reasons including: severe weather, water conditions, and the animal's well being. Dolphins Plus, Inc. also reserves the right to remove from the water any participant who by his/her actions is endangering themselves, other swimmers, endangering the dolphins or interfering with others in the program.

PHOTOGRAPHY:

Dolphins Plus, Inc. allows the use of still cameras (both surface and underwater during the natural swim program). NO UNDERWATER FLASH IS PERMITTED. Only surface cameras are allowed in the Structured Program. Video or movie film cameras are allowed on the surface, but not underwater during any program. We normally carry a supply of disposable cameras for both surface and underwater use.

Americans with Disabilities Act: In accordance with the Americans with Disabilities Act of 1990 (ADA), disabled persons who, because of their disabilities, need special accommodations to participate in our programs should contact us, by letter, phone or fax, no later than 7 days in advance of chosen program date and time. Personal safety must be taken into consideration when taking part in our programs.

DAILY SWIM PROGRAMS

We offer a Natural dolphin swim, a Structured dolphin swim, and a Sea Lion swim, all of which are described in more detail below. These programs are designed for individuals interested in learning more about dolphins and sea lions and their environment and interacting with the dolphins on their level.

All programs include an educational briefing and an opportunity to swim and interact with dolphins or sea lions in a natural ocean water basin.

ALL OF OUR PROGRAMS REQUIRE A GOOD UNDERSTANDING OF THE ENGLISH LANGUAGE. ALL PARTICIPANTS MUST BE COMFORTABLE IN DEEP WATER IN WHICH THEY CANNOT STAND. Pregnant women are not allowed to participate. Participants in any program should plan to spend at least two hours here at Dolphins Plus, Inc. Any necessary equipment (e.g. mask, fins, snorkel, wet suit, flotation vest) will be provided at no additional cost.

Each program begins with a 45 minute to 1 hour briefing about dolphins or sea lions natural history. Our highly-trained staff cover topics such as anatomy, social behavior, reproductive biology, echolocation, conservation, and what to expect during the swim.

Structured Dolphin Swim: 8:30AM 12:45PM 3:00PM

Offers you a hands-on encounter with our family. Have a blast while doing dorsal tows, foot pushes, kisses, body rubs, & several other exciting behaviors. Participants need to be comfortable in 12'- 15' of water. Children 8 to 12 years old must be accompanied by a participating parent or guardian. Minors from 13 to 17 years old must be accompanied at the facility by a participating or observing parent or guardian. \$ 185.00 per person

Natural Dolphin Swim: 9:30AM 1:30PM

Experience our dolphins in this unique snorkel program. No trained interaction is used. Snorkel around and observe our dolphins as if you were in the wild. Free dive underwater and enter their amazing world. Snorkeling experience is recommended. Children 8 to 12 years old must be accompanied by a participating parent or guardian. Minors from 13 to 17 years old must be accompanied at the facility by a participating or observing parent or guardian. \$ 135.00 per person (Double Natural Swim: 1hr in water \$ 220.00 per person)

Sea Lion Encounter: 11:00AM 3:00PM

Introduce yourself to our charismatic sea lion, Wono, with hi-fives, hugs, flipper tows, & more. Interact in three stages: on a floating platform, an underwater bench, & completely in the water. Enjoy a one-on-one as only 2 persons per time offered is accepted.. Minors from 7 to 17 years old must be accompanied at the facility by a participating or observing parent or guardian. \$ 120.00 per person

Admission fee for non-participants:

\$10 - Adults
\$5 - Children age 7-17
Children under 7 – free

<<<< ALL PRICES, TIMES, & PROGRAMS SUBJECT TO CHANGE WITHOUT NOTICE >>>>

Located on the ocean side of Key Largo, Florida, DOLPHINS PLUS, INC. operates a marine mammal facility involved in environmental education programs, in-water therapy with disabled children, and the study of inter-species interaction between dolphins and humans. Dolphins Plus, Inc. is also a member of the National Marine Mammal Stranding Network. We work closely with organizations such as the Marine Mammal Conservancy Inc. (www.marinemammalconservancy.org), and the in-water therapy programs offered by Island Dolphin Care, Inc. (www.islanddolphinscare.org) Dolphins Plus, Inc. has developed a totally new procedure in acclimating dolphins to humans. This has enabled us to design research and educational programs to accumulate information about inter-species contact and to advance the use of Animal Assisted Therapy with disabled individuals. We have developed children's camps and multi-day educational programs involving classroom sessions, field trips to snorkel, kayak, and interaction with the dolphins. Further information about our educational programs is available upon request at (education@dolphinsplus.com). For more information about therapy, please call Island Dolphin Care at 305-451-5884.
